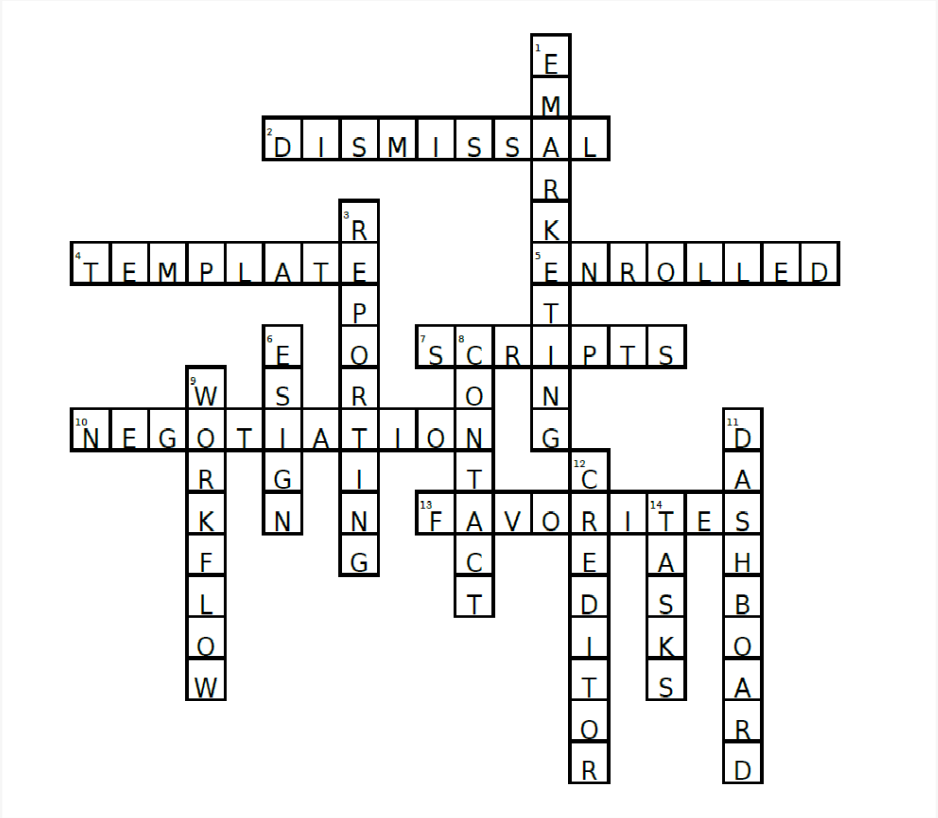
# Crossword Puzzle

DebtPaypro

## Answer Key




Down:

1. This tab is where you can create and manage email campaigns, email template and configure senders
3. The component of the CRM used to track progress, metrics, KPIs and Insight of the overall health of your business and it's operations
6. Abbreviation for electronic signature
8. A client record in the CRM
9. A component of contacts that represents the different milestones a client is in your program
11. The tab in your account that provides a basic call log and contact stats
12. The entity a contact is indebted to
14. Used to track specific steps of a process needed in order to fully complete the project as a whole

Across:

2. Forms linked to the completion of an event are called?
4. A component of the email or document systems that are used to generate uniform but customized messaging and contracts on a contact
5. A client who has completed your sales and underwriting process and is now receiving services from your company is...
7. These are used to assist agents in by providing language to be used when speaking to clients. Also allows for the input of field information directly from it's modal.
10. The process of settling a client's balance at a lower amount with their creditors
13. A CRM location saved for easy access available on the navigation bar