

# FORTH™ TRANSITION GUIDE

The debt relief world has evolved over the past 15 years as the industry has made great strides to become more tightly regulated and transparent. And as the options for settling debt have been legitimized and standardized, consumer attitudes have begun to turn more positive, and we are seeing a new generation of debt-holding consumers who see third-party debt relief as their best path to financial wellness.

With eyes on the future, Forth™ is dedicated to leveraging our exemplary team, track record, technology and operational platform to help consumers exit indebtedness. Because when consumers are supported through debt relief with integrity and dignity, they embark on a powerful path to financial wellness that can transform their quality of life — and that of their families — for the long haul.



# Forth CRM

Forth CRM provides end-to-end cloud-based solutions that securely integrate data, tools and functionality to create a seamless experience for your teams and for your consumers.

## FORTH CRM Core Features Include:

- Clixsign
- Consumer Portal
- Insights
- Documents & Packages
- Workflows & Automations
- E-Marketing & Messaging (email , SMS, etc)
- Access Control

## Forth CRM URL & Portal Access

- The website address for Forth will be [www.setforth.com](http://www.setforth.com) and the existing website for DebtPayPro will continue to work for up to three (3) months and redirect visitors to [www.setforth.com](http://www.setforth.com)
- On January 9, 2023 the new URL for ForthCRM will be [login.forthcrm.com](http://login.forthcrm.com)
- The current URL [login.debtpaypro.com](http://login.debtpaypro.com) will continue to work for up to three (3) months and redirect the user to the new [login.setforth.com](http://login.setforth.com) URL
- The unique login and passwords for each user will remain the same and they will be able to access the CRM with no action needed or disruption
- The CRM will be branded with the new Forth logo and colors

## Forth CRM Support

The process for submitting tickets and seeking support will remain the same. Below is updated contact information for ForthCRM:

- Phone: 855.874.8222
- Email & Tickets: [clients@forthcrm.com](mailto:clients@forthcrm.com)
- Address: 1900 E. Golf Rd, Suite 550; Schaumburg, IL 60173
- Account Managers will not be reassigned and you will be able to reach them at their new email address [@setforth.com](mailto:@setforth.com). The existing email address will redirect for 3 months.

## Forth Sales & Billing

The process for sales and billing will remain the same. Below is updated contact information:

- Sales Phone: 855-874-8222 Option 1
- Sales Email: [sales@setforth.com](mailto:sales@setforth.com)
- Billing Phone: 855-874-8222 Option 2
- Billing Email: [billing@setforth.com](mailto:billing@setforth.com)
- January Invoices will have the new logo and colors with Forth descriptor on the transaction detail